


2025

AT-A-GLANCE





Mass General Brigham Mass Eye and Ear

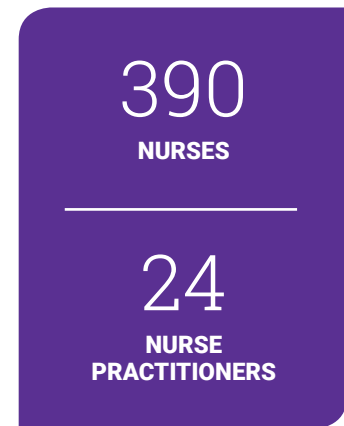
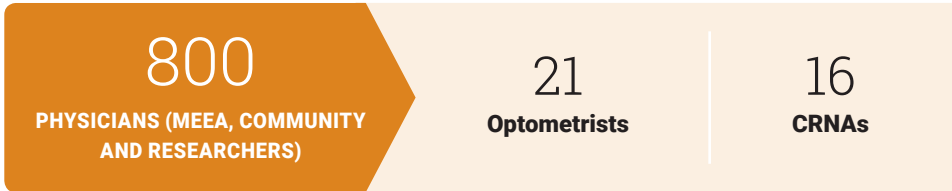
ABOUT MASS EYE AND EAR

Mass Eye and Ear, founded in 1824, is an international center for treatment and research and a teaching hospital of Harvard Medical School. A member of Mass General Brigham, Mass Eye and Ear specializes in ophthalmology (eye care) and otolaryngology—head and neck surgery (ear, nose and throat care). Mass Eye and Ear clinicians provide care ranging from the routine to the very complex. Also home to the world's largest community of hearing and vision researchers, Mass Eye and Ear scientists are driven by a mission to discover the basic biology underlying conditions affecting the eyes, ears, nose, throat, head and neck and to develop new treatments and cures.

On the Cover: Alicia Quesnel, MD



ABOUT US



HIGHEST QUALITY PATIENT CARE

Mass Eye and Ear physicians and caregivers treat adults and children with diseases of the eyes, ears, nose, throat, head and neck. We offer care at more than 20 locations throughout Greater Boston and Providence, Rhode Island and virtually.

LEADERSHIP AND MAJOR INITIATIVES

- Announced key leadership appointments, including **Rishi P. Singh, MD**, as Chair of Ophthalmology, and **Mark Varvares, MD**, as Chair of Otolaryngology–Head and Neck Surgery for Mass General Brigham.
- Named new clinical and administrative leaders across emergency medicine (**Sina Mostaghimi, MD**), anesthesia (**Dan Ellis, MD**), and human resources (**Cristy Keating, Erin Flanigan**).
- President **CarolAnn Williams** earned national recognition by being named to Becker's Hospital Review's 2025 list of "Women's Hospital and Health System Presidents and CEOs to Know." The Women's Edge also named Mass Eye and Ear among the Top 100 women-led businesses in MA.
- Earned the Aorn Center of Excellence in Surgical Safety "Go Clear Award" for eliminating surgical smoke evacuation.
- Transformed the front information desk in the lobby of 243 Charles Street into a patient experience team, creating a welcoming lobby presence for patients and visitors to better navigate their appointments.
- In alignment with all Mass General Brigham sites, Mass Eye and Ear successfully transitioned to Beaker, Epic's integrated laboratory information system.
- Migrated to a state-of-the-art phone system to improve patient access.
- Launched Fast Pass, a program that enables patients on a wait list to receive automatic notifications when appointments become available.

KEY HIGHLIGHTS

406,544 Outpatient Visits

35,489 Surgical Procedures (OR, Laser)

1,553 Inpatient Discharges

32,657 Emergency Department Visits

**Not all results are parallel to previous years.*



ADVANCING RESEARCH

Mass Eye and Ear is home to the world's largest vision and hearing research centers, offering hope and healing to patients everywhere through discovery and innovation.

RESEARCH HIGHLIGHTS

- Discovered that genetic variants aren't destiny for inherited blindness, upending conventional knowledge of inherited retinal degenerations with implications for future genetic testing and treatment.
- Developed a highly sensitive liquid biopsy test to detect HPV-related head and neck cancers up to 10 years before symptoms emerge.
- Created a new auditory brainstem implant with Swiss collaborators to help patients who are ineligible for cochlear implants, including those with NF2.
- Identified new biomarkers of subtle facial and eye movements that may enable better testing and treatment of tinnitus.
- Demonstrated in a phase 2 clinical trial that stem cell therapy can repair irreversible corneal damage.
- Developed advanced imaging methods to improve patient selection for cancer immunotherapy.
- Discovered that a genetic variant (ApoE3Ch) may protect against Alzheimer's in multiple ways, which can guide creation of new therapies.
- Advanced research that shows GLP-1 medications may affect eye health.
- Led a clinical trial of an oral medication for laryngeal dystonia based on patient-reported symptom relief.
- Reversed hyperacusis in preclinical models using 40-Hz gamma stimulation.
- Used gene editing to correct adult-onset genetic hearing loss in preclinical models.
- Demonstrated mRNA therapies may treat serious retinal conditions in preclinical studies.
- Reduced voice symptoms in patients with laryngeal dystonia using a personalized brain-computer interface.
- Demonstrated safety and effectiveness of hypoglossal nerve stimulation in young children with Down syndrome.

TOTAL RESEARCH FUNDING

\$38M

Federal Direct

\$2M

Industry Direct

\$28M

Other Sponsored Direct

\$4M

Foundation Direct

\$21M

Federal Indirect

\$850K

Industry Indirect

\$7M

Other Indirect



ACADEMIC EXCELLENCE

As a Harvard Medical School-affiliated teaching hospital, Mass Eye and Ear provides world-class training to future medical leaders in ophthalmology and otolaryngology-head and neck surgery through residency programs as well as clinical and research fellowships.



HARVARD MEDICAL SCHOOL TRAINING PROGRAMS

OPHTHALMOLOGY

35

Ophthalmology
Residents

2

Optometric
Residents

28

Clinical Fellows

102

Research Fellows

OTOLARYNGOLOGY

Head and Neck Surgery

25

OHNS
Residents

2

Research
Residents

9

Clinical Fellows

77

Research Fellows

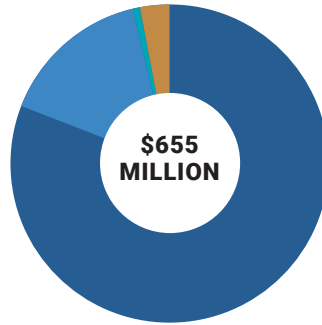
COMMUNITY AND EMPLOYEE ENGAGEMENT

- Hosted the third "Eye, Ear, Eat," a free community health screening event for our neighbors in Mission Hill in partnership with the Roxbury Tenants of Harvard and Mass General Brigham Community Cares Van.
- Provided vision, hearing and head and neck cancer screenings and informational sessions at Camp Harbor View, Boston Health Care for the Homeless and other community partners throughout the year, including the 6th Annual Deatrich Wise Block Party at the Josh Kraft Mattapan Teen Center.
- Our commitment to workforce development included:
 - Hosted the 5th Harvard Ophthalmology Research Scholars Program for medical students from underrepresented and disadvantaged groups to increase diversity in the field of ophthalmology.
 - Mentored interns from Year Up, a comprehensive job training program.
 - Celebrated 10 JVS graduates trained as patient care technicians through a partnership with Quincy College.
 - Continued relationship with Employment Now Initiative, a job readiness program for visually impaired adults.
- Supported our employee community with a series of appreciation events, wellness days, manager lunch and learn training opportunities and the Gratitour, a mobile recognition cart that celebrates our employees commitment to our patients and one another.

FINANCIAL STRENGTH

REVENUE

| | |
|-------------------------------|--------|
| ● Net Patient Service Revenue | \$529M |
| ● Total Research Funding | \$101M |
| ● Total Academic Revenue | \$5M |
| ● Other Revenue | \$20M |
| Total Revenue | \$655M |



OTHER FINANCIALS

| | |
|------------------------|--------|
| Total Expenses | \$639M |
| Income from Operations | \$16M |
| Total Margin | \$53M |

PHILANTHROPY

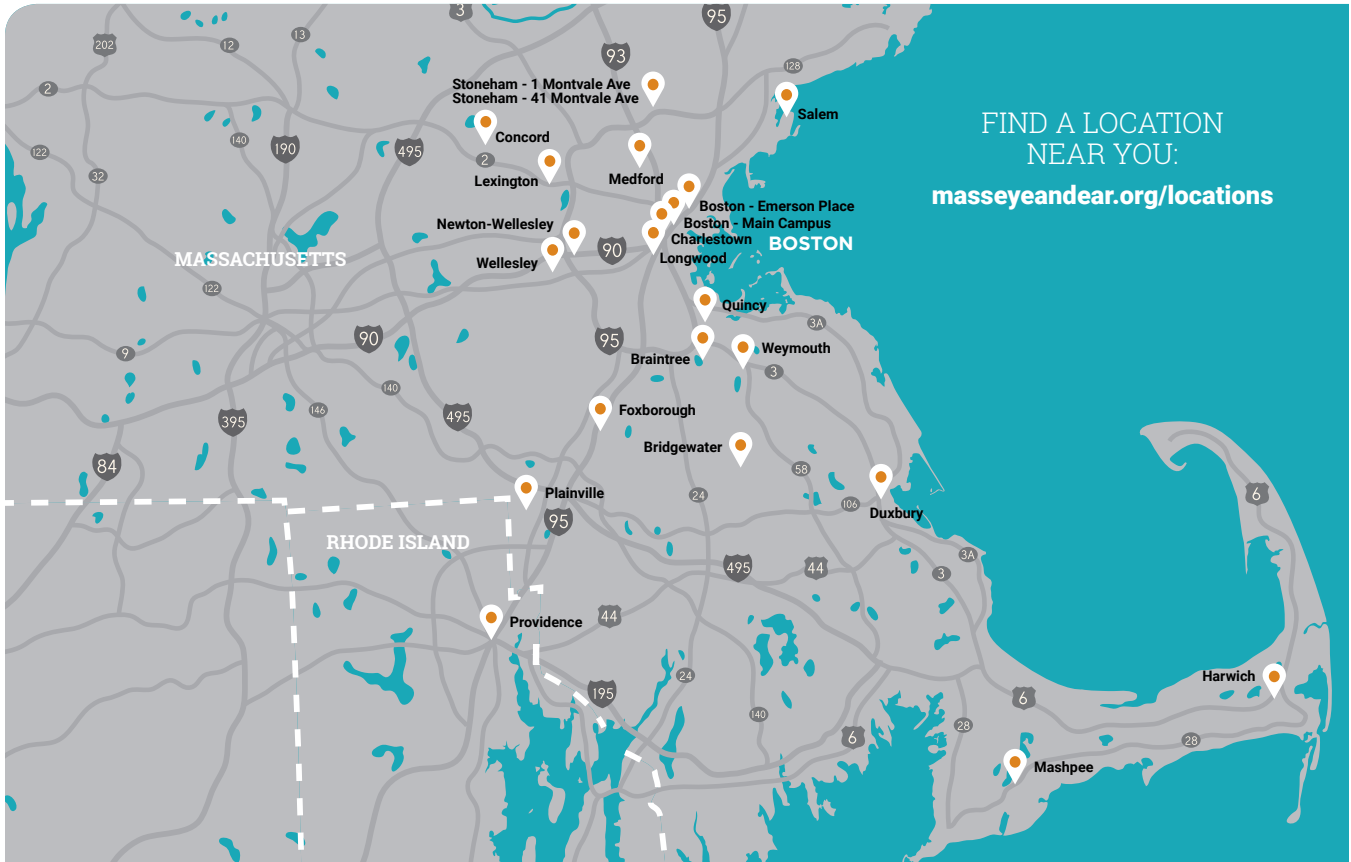
Together, we raised a record-breaking \$47.2M to invest in our people, programs and state-of-the-art facilities and advance life-changing research. Thank you to all of our generous friends for their support.



EVENT FUNDRAISING HIGHLIGHTS

- Eighty-five people were part of Team Eye and Ear events across the Globe. Fifty-two runners successfully completed the 129th running of the Boston Marathon®, 23 represented Mass Eye and Ear in the ASICS Falmouth Road Race, and 10 were part of our inaugural participation in the TCS Sydney Marathon. Collectively, the team raised more than \$800,000.

OUR LOCATIONS



MASS EYE AND EAR / CAPE COD

Harwich
Mashpee

MASS EYE AND EAR / NORTH

Stoneham - 1 Montvale Ave
Stoneham - 41 Montvale Ave
Medford
Salem

MASS EYE AND EAR / WEST

Concord
Lexington
Newton-Wellesley
Wellesley

MASS EYE AND EAR / BOSTON

Main Campus
Charlestown
Longwood
Emerson Place

MASS EYE AND EAR / SOUTH

Quincy
Weymouth
Duxbury
Braintree
Bridgewater
Plainville
Providence
Foxborough






For appointments: 617-573-3041

More information: masseyeandear.org

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