



Mass General Brigham
Mass Eye and Ear

2024

AT-A-GLANCE



200 Years



A LEGACY OF HEALING. A FUTURE OF HOPE.

In 2024, Mass Eye and Ear celebrated its 200th year of serving patients locally and throughout the world. As we commemorated this milestone, we can't help but stand in awe of where we've been, and all our predecessors have accomplished. But our legacy is one that we'll never rest on. Instead, we're constantly in motion, working towards a future where we:

- Continue to harness bold science and visionary minds to find life-changing and life-saving cures for conditions of the eyes, ears, throat, head and neck
- Heighten our commitment to training future generations of trailblazing researchers and physicians in the Harvard Medical School Departments of Ophthalmology and Otolaryngology—Head and Neck Surgery
- Never stop serving our community, remembering that before we were the world's preeminent resource for treating blindness, deafness and diseases of the head and neck, we started as a one-room clinic to treat those in the Boston community who needed eye care

Today, we are a vital part of the Mass General Brigham integrated healthcare system, determined to build on our significant history. As we move forward, our mission remains clear: more cures found, more transformations enacted, more lives improved, and more hope fulfilled.

ABOUT US



HIGHEST QUALITY PATIENT CARE

Mass Eye and Ear physicians and caregivers treat adults and children with diseases of the eyes, ears, nose, throat, head and neck. We offer care at more than 20 locations throughout Greater Boston and Providence, Rhode Island and virtually.

LEADERSHIP AND MAJOR INITIATIVES

- Announced that **Joan W. Miller, MD**, is stepping down from her leadership roles as Chair of Ophthalmology at Mass Eye and Ear, Mass General Hospital and Harvard Medical School and Ophthalmologist-in-Chief at Brigham and Women's Hospital
- Named **Jonathan Mazzone** Senior Vice President of Ophthalmology and **Anne Murphy** Chief Information Officer
- Named **Michael Boland, MD, PhD** Assistant Chief Medical Information Officer at MGB; **Jennifer Kim, MD**, Director of the Division of Facial Plastic and Reconstructive Surgery; and **Alice Lorch, MD, MPH** Associate Chief Medical Officer and Vice President of Medical Affairs at Mass General Hospital, Mass Eye and Ear and the Massachusetts General Physician Organization
- Completed a renovation of the Eaton-Peabody Laboratories (EPL), one of the largest and longest-standing auditory research centers in the world
- Made significant upgrades to the Radiology Department, including a new and improved MRI experience, state-of-the-art scanning machine and private screening and waiting area

KEY HIGHLIGHTS

380,000 Outpatient Visits

33,500 Surgical Procedures (OR, Laser)

1,500 Inpatient Discharges

32,000 Emergency Department Visits

**Not all results are parallel to previous years.*

- Expanded the Tinnitus Clinic and audiology services at the main campus and Weymouth location
- Launched an Ambassador Program to empower employees to direct and provide a welcoming experience for patients visiting the hospital
- Introduced a Wellness Day series and Couch to 5k group to promote employee health and wellbeing
- Launched Employee Hub on Vitals to connect employees to engagement events, volunteer opportunities and other resources

ADVANCING RESEARCH

Mass Eye and Ear is home to the world's largest vision and hearing research centers, offering hope and healing to patients everywhere through discovery and innovation.

RESEARCH HIGHLIGHTS

- Contributed to groundbreaking clinical trial that was the first to deliver a gene therapy to restore hearing in children born with a specific form of hereditary deafness
- Conducted a first-of-its-kind clinical trial showing that CRISPR gene editing leads to improvements in vision for people with a leading cause of inherited blindness
- Demonstrated in a clinical trial that an alcohol-mimicking medication can give patients with laryngeal dystonia back their voice
- In collaboration with Mass General Brigham research colleagues, showed that retinal imaging can help predict a person's risk of developing diseases including glaucoma and macular degeneration
- Shed new light on the diagnosis and management of cerebral visual impairment (CVI), the leading but often undiagnosed cause of childhood vision loss
- Led a study with Mass General Brigham research colleagues showing that having just one copy of a specific genetic variant offers protection against Alzheimer's disease in a family who are predisposed to develop the early onset form of the disease
- Published the results of a study showing that educational interventions in hospitals in low-resourced countries led to sustained reduction in child mortality
- Led an investigation showing that people who take a popular prescription weight loss drug have a higher risk of developing a form of blindness caused by a rare optic nerve disease

To learn more about our research findings, please visit Focus.MassEyeAndEar.org

TOTAL RESEARCH FUNDING

\$40M

Federal Direct

\$1M

Industry Direct

\$27M

Other Sponsored Direct

\$4M

Foundation Direct

\$22M

Federal Indirect

\$1M

Industry Indirect

\$5M

Other Indirect



ACADEMIC EXCELLENCE

As a Harvard Medical School-affiliated teaching hospital, Mass Eye and Ear provides world-class training to future medical leaders in ophthalmology and otolaryngology-head and neck surgery through residency programs as well as clinical and research fellowships.



COMMUNITY ENGAGEMENT HIGHLIGHTS

- Hosted the second “Eye, Ear, Eat,” a free community health screening event for our neighbors in Mission Hill
- Provided vision screenings and hearing education at the 5th Annual Deatrich Wise Block Party at the Josh Kraft Mattapan Teen Center
- Conducted a series of screenings and information sessions at Camp Harbor View, Boston Healthcare for the Homeless and other community partners focused on vision, hearing and head and neck cancer
- Mentored interns from Year Up Boston, a comprehensive job training program to help students achieve career success
- Hosted the 4th Harvard Ophthalmology Research Scholars Program for medical students from underrepresented and disadvantaged groups to increase diversity in the field of ophthalmology
- Continued relationship with Employment Now Initiative, a job readiness program for visually-impaired adults

HARVARD MEDICAL SCHOOL TRAINING PROGRAMS

OPHTHALMOLOGY

36

Ophthalmology Residents

2

Optometric Residents

39

Clinical Fellows

116

Research Fellows

OTOLARYNGOLOGY

Head and Neck Surgery

25

OHNS Residents

2

Research Residents

8

Clinical Fellows

64

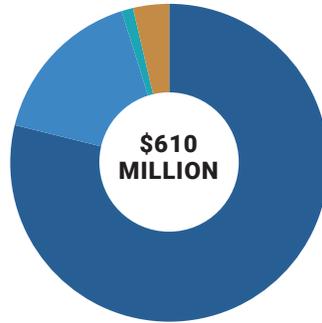
Research Fellows



FINANCIAL STRENGTH

REVENUE

● Net Patient Service Revenue	\$481M
● Total Research Funding	\$100M
● Total Academic Revenue	\$7M
● Other Revenue	\$22M
Total Revenue	\$610M



OTHER FINANCIALS

Total Expenses	\$603M
Income from Operations	\$7M
Total Margin	\$46M

PHILANTHROPY

For 200 years, doctors and donors of Mass Eye and Ear have partnered to improve the lives of others. We have thrived on our shared and unwavering commitment to eradicating blindness, deafness and diseases of the head and neck. Philanthropic support is a vital cornerstone of our success.

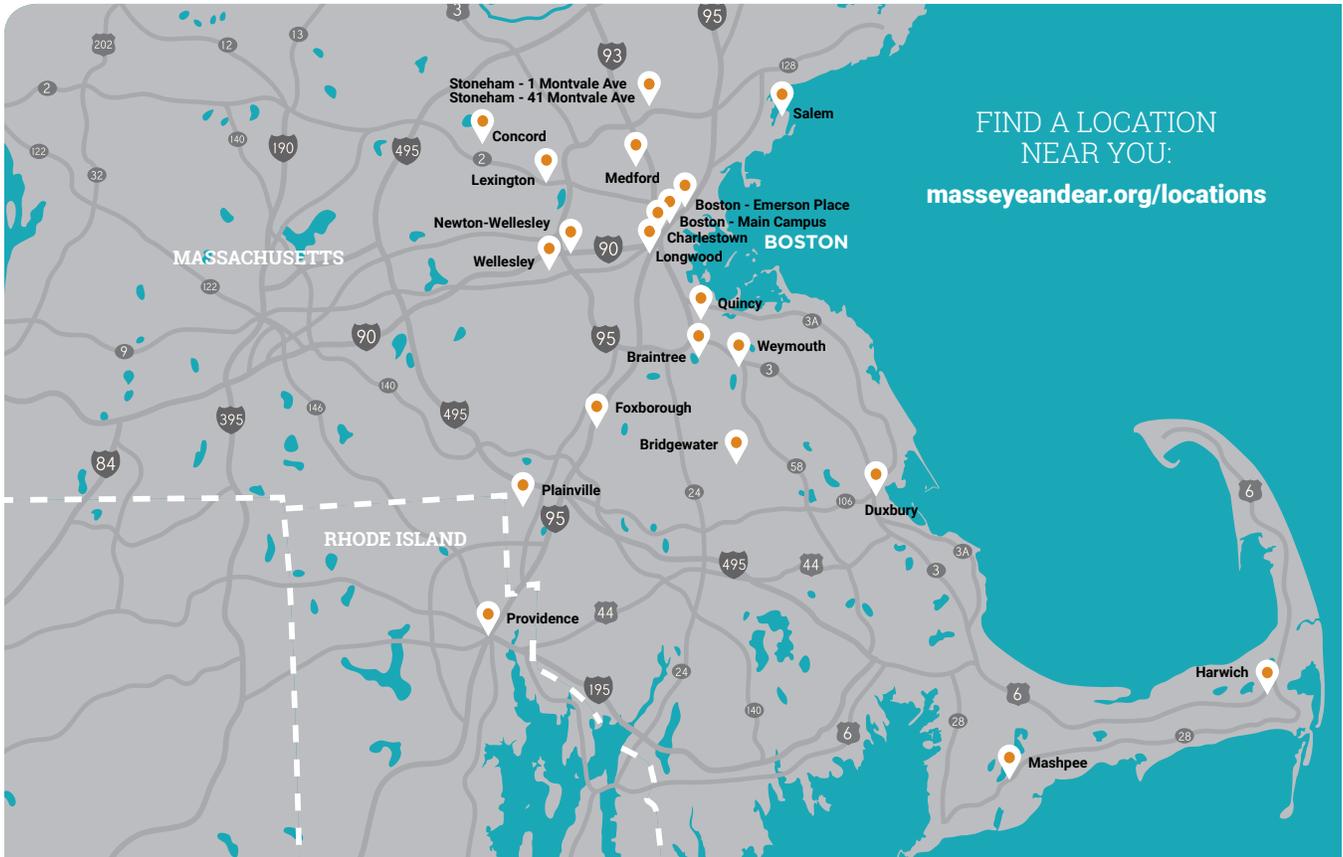
In fiscal year 2024, **we raised a record-breaking \$41M** to invest in our people, programs and state-of-the-art facilities and accelerate cures for conditions that affect the eyes, ears, head and neck. Thank you to all of our generous friends for their support!



EVENT HIGHLIGHTS

- Raised more than \$2M at the 200th Anniversary Celebration
- Fifty-two runners successfully completed the 128th running of the Boston Marathon® and 22 represented Mass Eye and Ear in the ASICS Falmouth Road Race, raising more than \$730,000

OUR LOCATIONS



MASS EYE AND EAR / CAPE COD

Harwich
Mashpee

MASS EYE AND EAR / NORTH

Stoneham - 1 Montvale Ave
Stoneham - 41 Montvale Ave
Medford
Salem

MASS EYE AND EAR / WEST

Concord
Lexington
Newton-Wellesley
Wellesley

MASS EYE AND EAR / BOSTON

Main Campus
Charlestown
Longwood
Emerson Place

MASS EYE AND EAR / SOUTH

Quincy
Weymouth
Duxbury
Braintree
Bridgewater
Plainville
Providence
Foxborough





For appointments: 617-573-3041

More information: masseyeandear.org

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